iBIZIFY

web: ibizify.net
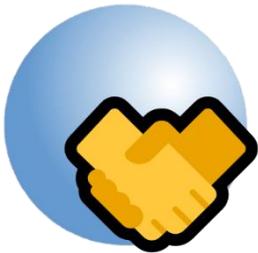email: info@ibizify.net
talk: ibizify.net/callback

Premium

Proactive IT support with priority booking, extended hours, and service discounts

In combination with iBizify service units*, a monthly Premium subscription delivers a proactive IT support and consultancy service.

One monthly fee ensures you're always connected when you need it. Service units are levied only as you engage the service. With regular detailed usage reports, you are always in control. Top-up as and when you need.

Availability

Priority booking, priority days	Get help promptly. Receive regular weekly attention for on-going tasks
Dedicated emergency phone	Call 01296 252 015 for immediate assistance
Instant messaging	Text us via Microsoft Teams or WhatsApp
Extended hours and Saturday cover	Bookings and emergency contact from 0800 to 2000 Monday-Saturday
Instant connection	iBizify Connect permits a remote support connection on demand

Savings

20% off service packs	Substantial savings on service units
Service and solution discounts	Preferential rates on Microsoft 365, Remote, WordPress, Protect, Broadband, and more
Callout discount	Fixed, discounted, callout fee if we need to visit
Scalable and subscription based	Only pay for what you use
Free Microsoft 365 administration	No charge for user and security changes and other day-to-day administration

Features

Proactive working relationship	We will get to know your business, keep in touch, and keep on top of issues
For all your IT needs	Support, consultancy, research, planning, training, integration, development, upgrades, more
For all your devices	Windows, macOS, Linux, Android, iPhone, iPad, Microsoft 365, other platforms and devices
Server monitoring and health checks	Regular checks and reports, keeping your server up to date, and secure
Simplicity promise	No long-term commitment. No setup fees. Cancel any time
Security promise	Subject to iBizify's strict data handling policy and service standards

*A service unit typically represents one hour of work. Some work such as web content updates use 0.5 units per hour. Other use such as software development or analytics use 1.5 units per hour. A service unit balance is required for service engagement.

Premium subscription from £70 per month POA. Service units are £70 each, or £595 for ten. 20% off for Premium subscribers.

From £70 per month * ● No setup fee ● Cancel any time

* All prices exclude VAT. Subscription fee calculated on application.